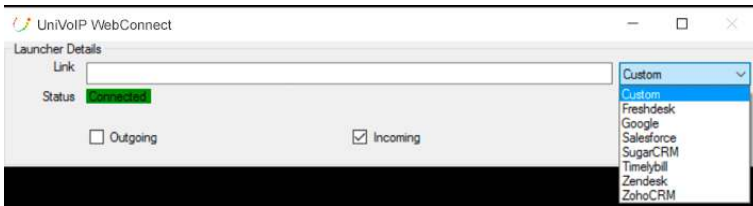




## Your Most Responsive Assistant When You Need Information

### Immediate Access to Caller Data Ensures Intelligent Interactions

UniVoIP WebConnect is a smart feature of The UniVoIP App that automatically pulls up a window with information on the caller based on the inbound Caller ID phone number or the outbound phone number dialed.



Program UniVoIP WebConnect to automatically launch a URL of choice, such as your CRM platform, and gain immediate access of relevant information regarding the caller so that every interaction is productive.

### THE BENEFITS OF LEVERAGING UNIVOIP WEBCONNECT

- Easy to set up and customize preferred URL that is launched
- Instant access to caller information and interaction history
- Augment time efficiency by reducing steps taken to understand caller's needs
- Create a culture of rapid response times and exceptional customer satisfaction