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Lynnae Hernandez | Fiscal Director

Summary

Company Name

BRIDGES, INC

Number of phone users

37

Industry

Healthcare

About

Provides residential and out-patient mental health services in 5 locations. Founded in 1976.



Residential care and mental health treatment for persons with psychiatric and co-occurring disorders

BRIDGES, a private, not-for-profit agency provides residential care and mental health treatment for persons with psychiatric and co-occurring disorders. Comprehensive residential and outpatient programs support individualized treatment designed to help individuals achieve their highest level of functioning, wellness and self-sufficiency possible. BRIDGES' professional staff reaches out to hospitals, the criminal justice system, other service providers, family, and other community friends to assist in providing education, collaboration, and placement of persons in need of services.

Challenge connecting staff between multiple locations

Bridges, that operates 5 locations, wanted to improve communications and connect all their sites on one system, reduce costs, and improve Internet connectivity. Prior to using UniVoIP's services Bridges had one phone system per location and there was no direct connectivity between sites. Dealing with multiple vendors was an headache and took much internal resources.

Multiple locations - one cloud phone system and one Internet and phone service provider

UniVoIP provided a single-source Internet connectivity provider and integrated phone solution. UniVoIP OfficeConnect is a fully cloud-based phone system and connecting multiple offices, remote workers and even international offices is as easy as plugging in a phone. “UniVoIP graciously donated all of the telephones which made the project cost effective. Our phone system is excellent and allows us to reach our remote sites efficiently and for free” said Lynnae Hernandez, BRIDGES' Fiscal Director “Univoip has also greatly improved our internet connectivity and speed ...”

Upfront and ongoing savings

BRIDGES also realized some significant savings when switching to UniVoIP's cloud based phone solution. BRIDGES realized a total saving of \$5000 up front and over \$500 per month compare to previous solution.

Peace of mind

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