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Robert Jo | Director of Operations

Summary

Company Name

Breathe California of LAC

Industry

Health Service Org

About

Breathe California of LAC (BLA) is a Los Angeles-based public benefit non-profit organization committed to improve lung health and air quality for all Los Angeles area residents. Breathe California of LAC’s mission is to promote clean air and healthy lungs through research, education, advocacy, and technology. BLA was founded in 1903

About Breathe California

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Reliable telephone system, service and quipment

Breathe California was looking to provide a reliable telephone system and equipment to their staff. Further they where looking for a fast and reliable Internet service provider and the desire was to consolidate Internet and phone services provider into one.

Why UniVoIP?

“Univoip consolidated our phone system and our LAN system into one integrated system. Internet speed was improved and internet connection was an improvement over our old internet service provider (old IP service was through DSL Extreme). The phone service was also improved (we were with X-O Communications before). says Robert Jo, Breathe California of LAC Director of Operations “In addition we save more than 10% compared to previous solutions”

Breathe California now enjoys the benefits of having just one provider for for all their communications needs. One provider of local and long distance calling plans, phone system, all equipment as well as Internet connectivity. The benefits of having just one service provider are many but the main reason is simplicity. One low and very predictable monthly bill and only one company to call should anything ever fail.

Really usefull phone system features

With the UniVoIP OfficeConnect customizable auto-attendant feature, Breathe California staff was able to eliminate the need for a front desk operator. An auto-attendant (also called virtual receptionist) allows callers to be automatically transferred to an extension without the intervention of an operator/receptionis (“for sales, press 1, for service, press 2,” etc.). “In the past we used to adapt our business needs to technology available - UniVoIP’s technology adapts to our needs ... and this is great” says Robert Jo, Director of Operations.