

# Appointment Reminder and Patient Communication



## Doctor Connect

No More No Shows! DoctorConnect alerts your patients with automatic Text, Voice, and Email appointment reminders. Our reminders are proven to drastically reduce 'no-shows' and stimulate repeat business. Our Text Appointment Reminders are much less intrusive than a phone call and much less resource intensive for your staff.

All of our appointment reminders are '2-way' meaning your patients will be able to confirm or request a reschedule via text, email or phone. For example, if a patient gets a text appointment reminder, they can reply to that message with a '1' to confirm the appointment.

## Hot Features

- Unlimited appointment reminders - text, email, voice
- Interactive reminders allowing patients to confirm, request or reschedule
- 2-way text for staff-patient communication
- Bulk text - employee notifications, emergencies
- Time block text & email - Severe weather notifications, rearranging provider schedules & emergencies
- Multilingual reminders - English, Spanish, French & More
- Immediate notice to your patients when test results are ready
- Automated quality of care surveys or birthday greetings
- Seamlessly integrate with your current EMR/EHR/PM solution
- All inclusive flat monthly fee including Unlimited messaging

HIPAA Compliant





## How Much Revenue Are You Throwing Away?

With Doctor Connect, your practice will drastically decrease 'no-show' appointments, save valuable office personnel time, and increase your patient satisfaction by using state of the art text, email and voice reminders to streamline your appointment scheduling.

Confirmations, reschedules, and unconfirmed appointments can be easily viewed from your dashboard - or even passed back to your existing compatible office software.

Calculate Your Savings

Number of doctors in practice:	<input type="text" value="2"/>
Appointments per week:	<input type="text" value="100"/>
"No Shows" per week:	<input type="text" value="12"/>
Hours staff time calling per week:	<input type="text" value="2"/>
Hourly labor rate of callers:	<input type="text" value="2.5"/>
Average billing per visit:	<input type="text" value="75"/>
Weekly loss of revenue:	900.00
Annual loss of revenue:	46,800.00
Weekly increase at 30% Avg:	270.00
Weekly staff savings at 60%:	30.00
Total additional margin:	15,600.00
Total annual cost for service:	2,880.00



## Improving Patient Care Starts with UniVoIP

The healthcare industry is constantly changing and it is now a necessity to unify all of your communications such as fax, email, text, and phone system allowing you to focus on your patients, optimize office traffic and revenue. While the phones are in your office, the intelligence of the service is secure on our private cloud network, so no matter where you are, you can use the OfficeConnect phone system to increase employee productivity and physician's mobility.